

First Sergeants, MS Collins, RE Bridges, and TSC Foust,

You must ensure that everyone in your District receives a copy of Colonel W. R. Glover's Handout on "How are we as leaders, managers, and Supervisors (see the attachment). **You are to notify Troop D Headquarters that every member in your District and Section was given a copy of Colonel Glover's Handout no later than Tuesday, 25 May 2010.**

Colonel Glover also addressed the following:

Move In-car camera to the problem(s) Trooper(s) or those Trooper(s) who have problem(s).

Member(s) who sends item(s) on the face book, u-tube and etc. that are unprofessional will be dealt with if it embarrasses the organization.

Everyone is held accountable to include: Sergeants, First Sergeants, Lieutenants, Captains, Majors Lieutenant Colonels, and Colonel.

Everyone must be given a copy of this written handout material (to include the civilians and Troopers).

If a member is called in about a particular problem in or from the community then the supervisor must counsel the member and document the counseling session on a HP-360, HP-361 or the new HP-35.

If a member does a conduct issue that embarrass the organization, "you are gone", authority Colonel W. R. Glover.

Therefore, supervisors and troopers must do the right thing both on and/or off duty. Colonel Glover means business.

If you have any questions, please call Captain Clayton or me at Troop Headquarters.

Thanks,

GMF

Lieutenant Gary McLain Franks

*North Carolina State Highway Patrol
Troop D Headquarters
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